



National Transitions of Care Coalition Recognizes promising transitions of care initiatives

Orlando, FL — The 20th anniversary conference of the Case Management Society of America (CMSA), on June 10, 2010, was the setting for a reception recognizing four organizations who have developed promising initiatives in their communities to improve transitions of care. National Transitions of Care Coalition (NTOCC) worked with the four organizations by providing NTOCC tools and resources as well as education as the different programs were conceptualized and developed.

Presentations of the four new programs were made at the NTOCC reception by: Susan Stone, Care Transitions Project Director, FMQAI, Tampa, Florida on *The Miami Project: Putting the Pieces Together- Reducing Avoidable Readmissions*; Dean Watson, MD Chief Medical Officer, Tallahassee Memorial Hospital, Tallahassee, FL, *Transitional Care Center*; Patrice Miller, Vice President of Clinical Resource Management and Michael Palladino, Patient Care Pharmacist, Thomas Jefferson University Hospital, Philadelphia, PA, *Thomas Jefferson University Hospital Transition of Care Initiative*; Vinnette Perry, UnitedHealthcare, Division of United Health Group, North East Region, *Passing The Baton*. All the presenters received recognition plaques from NTOCC for their promising initiatives.

Cheri Lattimer, Executive Director of the Case Management Society of America and Director of NTOCC congratulated each presenter on their initiative and innovative programs. Mrs. Lattimer stated that “all four programs are great models of providers who have become transition connectors looking for ways and working within their communities extending transition of care tools which have greatly enhanced communication and collaboration in their communities.”

About National Transitions of Care Coalition (NTOCC)

NTOCC was formed in 2006 to address a serious U.S. health care issue: filling the gaps that occur when patients leave one care setting and move to another care setting. These transitions include patients moving from primary care to specialty physicians; moving or transferring patients from the emergency department to intensive care or surgery; or when patients are discharged from the hospital to home, assisted living arrangements, or skilled nursing facilities. The U.S. healthcare system often fails to meet the needs of patients during these transitions because care is rushed and responsibility is fragmented, with little communication across care settings and multiple providers. These failures can result in redundant or conflicting information that often creates serious issues for patients, their caregivers, and their families and negatively impact patient safety, quality of care and outcomes. NTOCC, a coalition of 32 organizations with the common goal of improving the quality of transitions of care have developed tools and resources made available to everyone in the health care industry including providers, payers, patients and consumers. For more information, visit www.NTOCC.org.

About Case Management Society of America (CMSA)

Established in 1990, the Case Management Society of America is an international non-profit 501(c)(6) multi-disciplinary professional association dedicated to the support and advancement of the case management profession through educational forums, networking opportunities, legislative advocacy, and establishing standards to advance the profession. It is based in Little Rock, AR, and serves more than 20,000 members/subscribers and 70 affiliate and pending chapters. Since its inception, CMSA has been at the forefront of setting professional standards for the industry, which allows for the highest level of efficiency and integrity, as well as developing national and local leaders who are recognized for their practice and professional excellence. For more information on CMSA, call CMSA at (501) 225-2229 or go to www.cmsa.org.

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